Peoplesoft Self-Service View Paycheck Instructions on Windows 10

- 1. At this time, we recommend using Mozilla Firefox (at least version 17) or Google Chrome (at least version 24) in order to view your paycheck within PeopleSoft. PeopleSoft currently is not certified with the new Windows 10 browser: Microsoft Edge. We also do not recommend using Internet Explorer at this time to view your paycheck.
- 2. If you currently do not have Firefox or Chrome on your Windows 10 machine, please download them from their respective sites:
 - Firefox: https://www.mozilla.org/en-US/firefox/new/?utm_source=firefox-com&utm_medium=referral
 - Chrome: https://www.google.com/chrome/

Please click the 'Free Download' (*Firefox*) or 'Download now' (*Chrome*) button and follow the steps in the wizard to download browser.

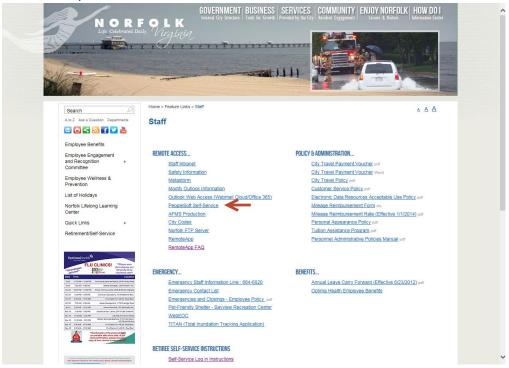
3. Once you have downloaded and opened either Firefox or Chrome using the icon(s) on your desktop.



4. Next, go to www.norfolk.gov and click on the Staff link in the top right page.



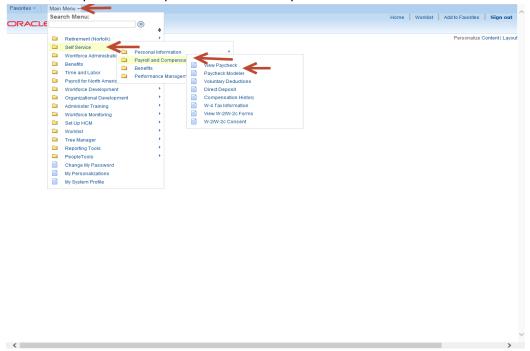
5. Click on 'PeopleSoft Self-Service link.



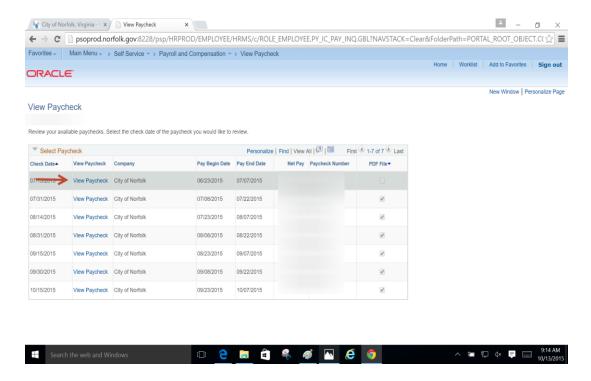
6. Enter in your User ID and Password for PeopleSoft at the following screen.



7. Once you have logged into PeopleSoft, click on Main Menu at the top of the page. Click on Self-Service -> Payroll and Compensation -> View Paycheck.

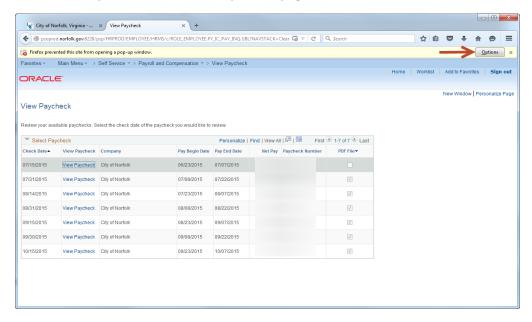


8. Next, click View Paycheck link of the Check Date you are searching for. (*If you are using Firefox, please proceed to Step 9. If you are using Chrome, please proceed to Step 11.*)

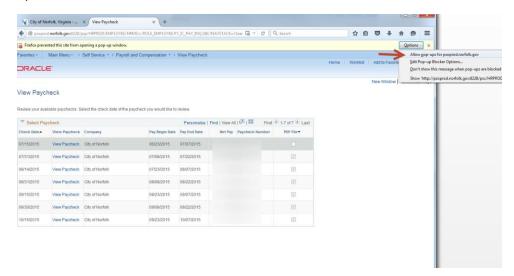


For Firefox users

9. You will need to allow pop-ups in order to view your Paycheck in Firefox. Click on the Options button in the yellow box near the top of the page.

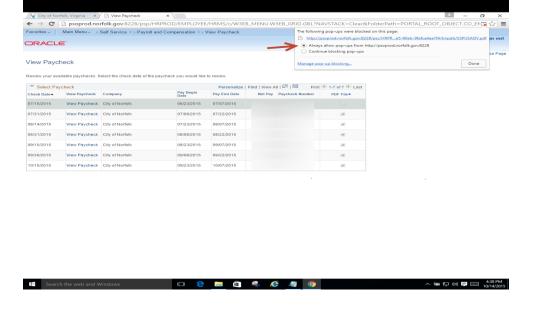


10. Click 'Allow pop-ups for...' Once you have allowed pop-ups, your Paycheck should automatically open.



For Chrome users

11. You will need to allow pop-ups in order to view your Paycheck in Chrome. Click 'Always allow pop-ups...' in the box in the top-right corner.



12. A PDF version of your paycheck should now appear.